RESERVED TO THE STAKEHOLDER				
☐ COMPLAINT ☐ SUGGESTION	**FROM**			
	☐ WORKER	☐ CLIENT	☐ SUPPLIER	☐ OTHER: _____

STACKHOLDER PERSONAL DATA	
☐ ANONYMOUS ☐ AVAILABLE TO BE CONTACTED	Name/surname:_____ Company:_____ Address:_____ Mail:_____ Phone:_____ _____

COMPLAINT OR SUGGESTION AREA		
☐ Child labor	☐ Freedom of association and right to collective bargaining	☐ Working area
☐ Forced and compulsory labor	☐ Discrimination	☐ Salary
☐ Health and safety	☐ Disciplinary action	☐ Management system

DESCRIPTION	
Date:	Signature:

Filling instructions

1. Complaints or suggestion may do in two alternative ways:
   - Use the specific mail box in the front office
   - Send to the fax nr. 0815225011 or at mail address petrazzuolo@mecosersitemi.it to the attention of Social Performance Team

2. In case the above ways do not satisfy the privacy or the individual protection, following address may be used :
   - **Third body for SA8000 certification** (Bureau Veritas – all'indirizzo mail csr@it.bureauveritas.com);
   - **Accreditation organism SAAS** (SAAS - Social Accountability Accreditation Services - 15 West 44th Street, 6th Floor - New York - NY 10036 - tel: +1-212-684-1414 - fax: +1-212-684-1515 - or through mail: SAAS@SAASaccreditation.org).